

Community Training & Engagement Officer Application Pack



Dear Applicant

Thank you for your interest in applying for the Community Training & Engagement Officer post with Magpas Air Ambulance.

Magpas Air Ambulance provides specialist emergency medical care to patients in their moment of need across the East of England and East Midlands.

Magpas is in its 48th year of operations and continues to grow and develop the services which it provides. Recently inspected by the Care Quality Commission who reported a focus on patient centred care and patient outcomes, the service is underpinned by a robust clinical governance framework. Last year Magpas Air Ambulance contributed to the journey of nearly 900 patients.

We have recently developed a CPR training programme we have entitled 'Hearts Matter: Community CPR'. The aim of Hearts Matter: Community CPR is to deliver basic CPR skills training to community groups in Cambridgeshire and Bedfordshire.

Our aim is to train people of all ages to ensure they feel confident intervening and performing basic CPR in the event of a cardiac arrest.

As a result we have created the position of Community Training & Engagement Officer to lead on the implementation of the project and to deliver all CPR training.

We hope this exciting and rewarding role fulfils your expectations and we are delighted you feel encouraged to apply.

The following is included in this information pack to help you with your application:

- About Magpas Air Ambulance
- Hearts Matter: Community CPR
- Role Summary
- Person specification
- Application process

We very much look forward to hearing from you



Simon Lewis
Magpas Medical Director

About Magpas Air Ambulance

Magpas Air Ambulance is a charity which brings essential lifesaving care by land and air to patients in life-threatening emergencies in the East of England and beyond. Magpas Air Ambulance is not a state-funded service and relies on generous public donations to continue saving lives. Since 1971 we've treated over 60,000 patients.

Our medics support the ambulance service by bringing additional skills and treatments to the scene of an incident.

We operate a helicopter and rapid response vehicles from our base near Huntingdon, Cambridgeshire and are dispatched to medical incidents in 11 counties and occasionally further afield.

The Magpas Air Ambulance medical team receives enhanced training which allows them to offer procedures and treatments at the scene, like general anaesthetic, which are usually only available in hospital. This means that the frontline care the team delivers doesn't just save lives, it helps seriously ill and injured people return to a good quality of life. The oldest emergency medical charity in the UK, Magpas Air Ambulance started life as a voluntary service in 1971 when two GPs, Dr Neville Silverston MBE and Dr Derek Cracknell MBE, took action to help victims of road accidents.

As it was founded by two doctors, the charity has a strong clinical heritage. Today, it offers pioneering training to doctors and paramedics wishing to specialise in pre-hospital emergency medicine, for which it is renowned in the medical world.

Our vision

To deliver by land and air the best 24/7 pre-hospital emergency medical service to our patients and to use our expertise to promote excellence in the provision, delivery and development of pre-hospital emergency medical care across the United Kingdom.

Our values

We are caring, pioneering and dedicated to patients' needs.

Our beliefs

We want to live in a country where any person that finds themselves in a life threatening situation through physical injury/illness away from a hospital, is given the very best chance of survival and recovery.

Hearts Matter: Community CPR

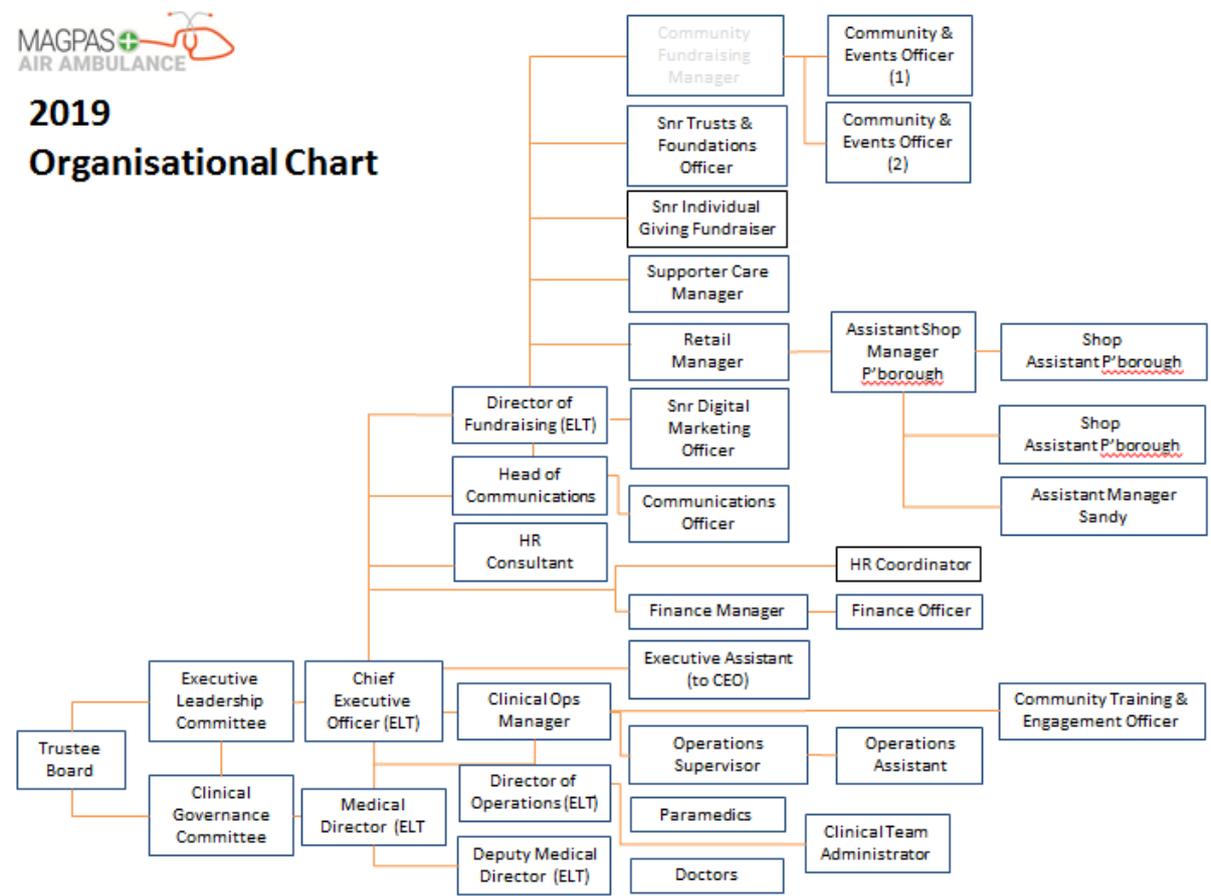
Bystander CPR is a key link in the chain of survival for patients suffering a cardiac arrest. It buys crucial minutes for the emergency services to be called out and arrive on scene to deliver expert medical care. Research shows that effective bystander CPR that is given immediately after a sudden cardiac arrest can double or even triple a victim’s chance of survival. The biggest barrier to delivering bystander CPR is not having the confidence to act.

Hearts Matter is the charity’s new CPR training programme. It aims to deliver basic CPR skills training, in an easy to remember format, to community groups in Cambridgeshire and Bedfordshire. Our aim is to train people of all ages to ensure they feel confident intervening and performing basic CPR in the event of a cardiac arrest

This project aims to deliver 80 workshops over a period of 39 weeks to junior and high schools as well as community groups, organisations and businesses.

Organisational Chart

The role of Community Training and Engagement Officer will be part of the Clinical department and report to the Clinical Operations Manager. It will also work closely with the two Community & Events Officers within the Fundraising department who have regular contact with the target audiences for this project



Community Training & Engagement Officer

Role summary

- To deliver and provide oversight of the Hearts Matter project
- Develop and plan community clinical training activity across our area of operation and beyond
- Coordinate and deliver community training activity
- Manage community training equipment and resources
- Measure, analyse and report on effectiveness of training activity

In addition, the other main duties and responsibilities for the Community Training & Engagement Officer are -

Main Duties and Responsibilities

- Plan & develop community clinical training and engagement activity
- Deliver community training to agreed standards and guidelines
- Support engagement events within scope of practice
- Support other training activity within scope of practice
- Manage community training equipment
- Measure, analyse and report on effectiveness of training activity and areas for improvement & development
- Communicate with a wide range of internal and external stakeholders and members of the public
- Represent the Magpas Air Ambulance charity effectively and support the development of strong community relationships

This is a part time (15-22 hours) over 7 days, 12 month fixed term contract. The salary will be the equivalent to Agenda for Change (AfC) Band 5 post.

This role will fall under our Clinical Department and will be reporting to our Clinical Operations Manager.

Education & Qualifications

- English and Maths (GCSE grade C or above) or equivalent – **Essential**
- Training or teaching qualification - **Essential**
- RCUK Immediate Life Support qualification (or higher) – **Essential**
- RCUK GIC/ILS current Instructor status - **Essential**

Skills & Experience

- Experience of teaching and training.
- Experience of teaching life support to a range of ages and backgrounds
- Experience of developing and planning training activity.
- Experience of clinical work or delivering resuscitation.
- Candidate must be IT literate and able to use common programmes such as MS Word, Excel, & Outlook

Interpersonal and communication skills

- Be able to demonstrate the ability to communicate effectively with all grades of staff and the public.
- Be able to demonstrate the ability to communicate confidently and professionally both internally and externally to the organisation.
- Have a flexible approach towards role.

Additional Requirements

- This role is subject to a Disclosure and Barring Service (DBS) check.
- Must possess a full UK driving license
- Must be physically able to deliver resuscitation training as would be expected on a Resuscitation Council ILS Course

Application Process

For further information, please email Natalie (Director of Operations) natalie@magpas.org.uk or Alistair (Deputy Medical Director) alistair@magpas.org.uk

To apply for this position, please send your CV as well as a cover letter detailing why you feel you would be suitable to this position to Becky Warner – HR Coordinator, HR@magpas.org.uk

To view our Recruitment Data Protection Privacy policy, please visit:
<https://www.magpas.org.uk/your-privacy>